



CHALLENGE

Preparing for Workday implementation, Abnormal Security faced complex business processes, inconsistent data, and multiple stakeholders. The risk of delays, rework, and costly misalignment during configuration was high.ir launch could have been costly and disruptive.



OBJECTIVES

To ensure Abnormal entered Workday configuration with aligned processes, clean data, and prepared stakeholders—reducing risk and enabling a smoother deployment.



SOLUTION

Syssero partnered with Abnormal through its LEAP (Launch Enhancement Assistance Program), delivering pre-implementation advisory services. Over several weeks, Syssero consultants mapped critical processes, optimized data structures, engaged stakeholders, and identified potential pitfalls. This proactive approach ensured Abnormal entered configuration with clarity and readiness.



Abnormal transitioned into Workday configuration without major redesigns or delays. Data quality improved, post-golive issues were minimized, and stakeholders adopted the new system more readily thanks to early engagement.



KEY OUTCOMES:

- Reduced risk of rework and delays during implementation
- Clean, reliable data established before go-live
- Stakeholders engaged early for smoother adoption
- Stronger foundation for long-term Workday optimization
- Ongoing support through AMS to scale with business needs
- Simplified ownership and controls to lower risk and improve regulatory readiness.



With Workday now live, Abnormal has graduated into AMS, where Syssero continues to provide advisory and configuration expertise. Together, they're pursuing system enhancements and scalability strategies to support ongoing growth.

